Complaint Received

Respondent Informed of Complaint

Informal Process

Formal Process

Parties Agree to Mediation

Investigation

Written Report and Recommendations

Accept Resolution OR

Appeal to Superintendent

Superintendent’s Decision

**5 days**

**20 days**

**5 days**

**14 days**

Accept Decision OR

Appeal to Board

**5 days**

Board Hearing

Board Decision

**< 6 weeks**

**10 days**

**5 days**

Mediation